

Transportation Emergency Response Service Provider (TERSPP) Standard – TERSPP Assessment Summary

TERSPP Assessed:	Newalta Industrial Services
TERSPP location:	65 Green Mountain Road, West Stoney Creek, ON L8J 1X5
TERSPP area of coverage	Ontario
Date:	2008-11-19
Assessors:	Team Leader - Ernie Wong, Principal, EW Compliance & Response Inc. Team member - Jim Hanna, Manager, Product Integrity, Rohm and Haas Canada LP Team member in training - Chris Connors, Logistic Compliance Leader, DuPont Canada Observer - Andy Ash, Manager, Dangerous Goods, Railway Association of Canada
Opportunities for improvement:	<ul style="list-style-type: none"> • Improve use of corrective action log to track items to completions. • Predictive tools (software) for maintenance and training requirements will better identify activities before the due date. • Frequency of specialty training needs to be established with clients.
Best practices for sharing:	<ul style="list-style-type: none"> • Monitoring equipment utilizes a docking system connected to the manufacturer's on line to monitor performance and reliability. Replacement(s) dispatched automatically when required.
Recommendation for registration:	Approved by TEAP III Editorial Board – 2010-04-26 Next location assessment due 2010-11

Transportation Emergency Response Service Provider Standard – TERSP Capability Chart

CONTACT DETAILS	TDG CLASS	MODE OF TRANSPORT			CONTAINERS (small/large)	STABILIZATION ¹ (X, S, O, SO)	MITIGATION ² (X, S, O, SO)	REMARKS
		M	RR	HW				
COMPANY NAME: Newalta Industrial Services ADDRESS: 65 Green Mountain Road, West Stoney Creek, ON, L8J 1X5 MANAGEMENT CONTACT: Scott Christon TEL: 905-548-5863 FAX: 905-549-4515 EMAIL: schriston@newalta.com 24-HR. ACTIVATION NO: 1-800-567-7455 24-HR. CONTACT (POSITION): On Call Manager GEOGRAPHICAL COVERAGE OF THIS LOCATION: ONTARIO & QUEBEC DATE COMPLETED: November 19, 2008 BY (NAME & POSITION): Scott Christon, Operations Manager	1	X	X	X	T/T, T/C, IM, SC, LC	X,S	X,S	Stable products only under guidance client or subcontract
	2.1	X	X	X	T/T, T/C, IM, c	X	X	LPG, MAPD
	2.2	X	X	X	T/T, T/C, IM, c	X	X	Nitrous oxide
	2.3	X	X	X	T/T, T/C, IM, c	X	X	chlorine A/B/C kits, NH ₃ transfer and flaring, midland kits
	3	X	X	X	T/T, T/C, SC, LC, IM	X	X	
	4.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	
	4.2	X	X	X	T/T, T/C, SC, LC, IM	X	X	phosphorus
	4.3	X	X	X	T/T, T/C, SC, LC, IM	X	X	Triethyl aluminum alkyl, titanium trichloride, sodium, lithium
	5.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	Hydrogen peroxide, sodium chlorate
	5.2	X	X	X	T/T, T/C, SC, LC, IM	X	X	Tertiary butyl hydro-peroxide
	6.1	X	X	X	T/T, T/C, SC, LC, IM	X	X	cyanide
	6.2	X	X	X	SC	X	X	Live vaccines
	7	X	X	X	SC, LC	X,S	X,S	Uranium hexafluoride, LSA (yellowcake), subcontract for monitoring and advice
8	X	X	X	T/T, T/C, SC, LC, IM	X	X	Hydrofluoric, hydrochloric, sulphuric, nitric, sodium hydroxide	
9	X	X	X	T/T, T/C, SC, LC, IM	X	X	Leachate toxic, dry ice	
Other								
LEGEND: X - Performs operation in house, S - Sub-contracted, O - Resources from outside area region, M – Marine; RR – Rail; HW – Truck 1. Stabilization includes operational activities directed towards ensuring the incident will not escalate by being able to detect, assess, stop and contain chemical leaks or spills (or potentials thereof) caused by a transportation incident involving dangerous or other goods. 2. Mitigation includes operational activities directed towards assessment and initial product recovery by means of product displacement. Product displacement includes, but is not limited to, neutralization, de-activation, repackaging or over packing, flaring or depressurization.								

Comment [ew1]: T/T = tank truck; T/C = tank car; c = cylinders all sizes; SC = small containers < 450 litres; LC = large container > 450 litres; IM = Intermodal
 The possible entries are: "All" or the specific container abbreviations as shown above.

Comment [I2]: Within 6 hour travel time by road averaging at 65 km/h

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 1 – Management							
.1	Is there a statement of the TERSP's commitment addressing health, safety, and environment?	X		On wall signed by VP	X		Viewed 2 policies (environment and safety) dated 2008-03-28
.2	Has responsibility for the management and updating of the TERSP Assessment (Capability Chart, TERSP comment and Emergency Response or Exercise Table) been assigned and documented?	X		Assigned to Operations Manager, documented in ISO procedures	X		Verbal confirmation. Observation: To be incorporated in the ISO manual.
.3	Are the TERSP Capability Chart and Emergency Response or Exercise Table updated and submitted annually?	X		Will be once program is up and running	X		Reviewed and updated with assessors on 2008-11-19
.4	Have you identified and addressed all legal requirements associated with your business?	X		Yes via legal department in Calgary	X		Viewed ISO Manual AD-010 which covers regulatory monitoring. ISO 14001 (2004) Registered dated 2008-04-23.
.5	Does the company meet the following minimum insurance requirements?						
A	Is the company in good standing with relevant federal/provincial/territorial workers' compensation authority?	X		See WSIB clearance	X		Viewed WSIB letter dated 2008-10-21
B	This item deleted from all TERSP assessments						
C	Public Liability and Property Damage, \$5 million	X		See insurance papers	X		Viewed Marsh Canada certificate dated 2008-04-24
D	Environmental, \$5 million	X		See insurance papers	X		Same as above.
.6	Is there a system in place to notify TEAP III and affected clients of any change in capability and capacity?	X		Will be addressed in ISO manual's next update	X		Observation: Manual is schedule for a total review in 2011. This section may be done before.

Comment [W3]: Page: 3
TERSP: Provide proof of a full and positive statement of commitment to addressing issues of health, safety, and the environment.
Assessor: See policy statement and note date of issue and if signature is current

Comment [W4]: TERSP: The individual with responsibility to manage and update the TERSP Assessment must be identified and available.
Assessor: Note the person and position identified.

Comment [W5]: Page: 3
TERSP: Complete the Capability Chart and Emergency Response or Exercise Table and submit annually to TEAP III (Senior Manager, Logistics, Technical Affairs, CCPA, 805 – 350 Sparks Street, Ottawa, K1R 7S8); ensure that the chart is both current and dated. The TERSP Assessment is only completed when a site visit by assessors is planned.
Assessor: Is the Capability Chart and Emergency Response or Exercise Table ...

Comment [I6]: TERSP: If you have answered all questions related to regulatory compliance in the positive then you should enter YES here. ...

Comment [EXW7]: TERSP: Obtain current certificate from relevant workers compensation authorities (not to exceed 12 months). ...

Comment [EXW8]: Page: 3
TERSP: Have copy of policy available - Certificate of Insurance ...

Comment [EXW9]: Page: 3
TERSP: Have copy of policy available - Certificate of Insurance ...

Comment [G10]: TERSP: Provide copies of submissions to TEAP III and affected clients prior to changes significant enough that capability and/or capacity to execute the planned response is ...

Transportation Emergency Response Service Provider Standard - TERSP Assessment

QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 2 – Activation and Response							
.1	Is there a 24-hour emergency response activation telephone number and a backup system?	X		1-800-567-7455, backup is 905-548-5860	X		Tested 2008-12-08 during off hours – answering service recorded call back number and incident information. On Call Manager responded in 4 minutes.
.2	Is there a documented activation protocol (flowchart or other) for coordinators and response personnel in the event of an emergency, and are these shared with clients?	X		ISO Manual	X		Viewed: ISO Manual 5.01 Response Activation; Internal Activation Protocol; Flowchart of the External Activation Protocol
.3	Does the TERSP use a standard form to record incident information?	X		Spill Call Log Sheet	X		Viewed ISO Manual Section 5
.4	Is there 24-hour ready access to current MSDSs for all products that may require an emergency response?	X			X		
A	What is the source for this information? • Internet • CD database • paper copy • CANUTEC • shipper/manufacturer • other	X X X X X		Subscription to CCOHS Team Leaders and Manager has cellular air cards for internet connectivity while in field Printer in ER unit for printing of documents	X		Viewed: MSDS using online procedure; ER Manager and Team Leader has internet access with AirCard plus PDAs. Observation: Paper copies are only used a backup. Comment: MSDS is requested from the client for every activation.
.5	Are there documented Standard Operating Guidelines for dealing with response to all products/classes/means of containment identified in the Capability Chart? What SOGs are used?	X		In ISO Manual and product specific SOGs	X		Viewed: ISO Manual 7-22 covers Class 1-9 (general characteristics); Section 24: general transfer guidelines; Specific product SOGs (100 plus) including checklist on network drive accessible electronically plus memory stick. Examples: LPG transfer & flaring.

Comment [W11]: Page: 4
 TERSP: Is there a secondary number to the primary activation telephone number? For example, a telephone number with area code as well as an 1-800 telephone number or two activation telephone numbers but at different locations?
 Assessor: Assessor will run a check on primary activation telephone number without prior warning. Assessor will record time of activation call and time of call back.

Comment [EXW12]: TERSP:
 Document alerting process to activate response, ensure this is communicated to clients.
 Assessor: Check protocol; may include a call down list, flowchart or contact list. Check how this protocol is shared with clients.

Comment [EXW13]: TERSP: Provide a copy of the basic form or checklist used to record details of each call received.
 Assessor: Verify that a form or checklist exists and check that the form has been used (ask for five completed forms).

Comment [EXW14]: TERSP: All product hazard information for use in emergency response incidents must be available. This includes current MSDS' and demonstration that this information is accessible 24 hours a day. ...

Comment [G15]: TERSP: Demonstrate means of accessing information.
 Assessor: If information source is laptop at scene, ensure adequate power supply and determine computer literacy of a registered Team Leader. If paper copies, check and ...

Comment [EXW16]: TERSP: SOGs include pre-trip checklist, site safety plan, situation analysis, reconnaissance, damage assessment, static electricity control, transfer of pressure and low pressure commodities, flaring, disposal, etc. List ...

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 2 – Activation and Response (cont'd)

.6	Are there documented guidelines for decontamination?	X		ISO Manual	X		Viewed Section 30 of ISO Manual
.7	Are response activities for incidents documented and provided to the client after an incident?	X		Reports to clients	X		
.8	What is the target mobilization time from receiving an initial activation call to rolling with response team and equipment for incidents requiring immediate response:						
A	During regular business hours	X		< 30 minutes (personnel and equipment)	X		Viewed 2008-08-16 report - 25 minutes
B	Outside regular business hours	X		< 60 minutes (personnel and equipment)	X		Viewed 2008-10-12 report - 30 minutes
.9	Is a debrief conducted and documented after each response with gaps identified and corrective actions? Is the client involved where appropriate?	X		Major incidents debriefed with client, all responses debriefed with crew	X		Viewed: A detailed report (call and action log) supplied to client as part of the invoice; Corrective action log in ISO Manual used only for procedural deviation. Observation: Opportunities for improvement have been identified but not tracked.
.10	Is the TEAP III Standard TER Performance Form submitted to TEAP III?	X		To be done	X		Verbal confirmation: will be done when TEAP III is fully implemented.
.11	If you are listed in a client's ERAP, do you have a copy of the client's ERAP?	X		All on file	X		Viewed sample ERAP which included subcontractors distribution list.
.12	If you are listed in another TERSP client's ERAP, do you have a copy of that client's ERAP?	X		All on file	X		Viewed sample ERAP which confirmed company is named.

Comment [EXW17]: TERSP: Provide copies of documented incidents for TEAP III participants (CCPA, CACD and RAC) which include registered Team Leaders and team members.
Assessor: Review examples of documented incidents for completeness (e.g. details of activation call, response report, work order, job reports, photographs, at least one registered Team Leader and team member).

Comment [EXW18]: TERSP: Identify regular hours of business (e.g. 09h00 to 17h00)
Assessor: Review three incident records noting time range of mobilization and identify size of team deployed.

Comment [I19]: TERSP: Maintain records of any corrective action required and taken.
Assessor: Review at least two corrective actions that have been implemented.

Comment [LL20]: TERSP: This form is required to be submitted for any activation on behalf of a CCPA, CACD or RAC member. State how many have been submitted.
Assessor: Check with TEAP III how many of the forms have been fully completed when submitted.

Comment [I21]: TERSP: Should have a copy of each client's ERAP for which they have an agreement to respond. If does not apply, indicate NA.
Assessor: If applicable, check.

Comment [I22]: TERSP: Should have a copy of each ERAP for which they have an agreement to respond on behalf of another TERSP. If does not apply, indicate NA.
Assessor: If applicable, check.

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QUESTION	TERSP		TERSPP COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources							
3.1 - Contact list, third party resources and mutual aid							
.1	Are current contact lists available for: <ul style="list-style-type: none"> • response coordinators • Team Leaders and team members • clients • government agencies Is there a system in place to ensure that the contact lists are maintained current?	X X X		In data base as well as hard copies	X		Viewed: Client information on line; Team list with contact information updated and issued when appropriate.
.2	Has a list of equipment resource services (e.g. vacuum trucks, heavy moving equipment) in TERSP response area been developed?	X		In data base on hard copy with Team Leaders	X		Viewed: PDAs and laptops; Data base on line with search capability. Utilizes Newalta resources.
.3	Is any unique equipment or personnel outsourced? If yes, does written agreement exist:	X		Excavation, boiler rental, technical people for class 1 and 7	X		Viewed agreement letter with Notra for Class 1
.4	Are written agreements established with other TERSPs?	X		Sub contractors have mutual aid agreements as well as signed CERCA forms.	X		Viewed CERCA forms signed by the other parties.
.5	Are these other TERSPs registered with TEAP III?	X		Most, yes	X		Viewed list that most TERSPs are planning to be registered with TEAP III.

Comment [EXW23]: TERSP: Provide copies of contact lists that include work and home numbers (including consideration of weekends and vacations) where appropriate; designates should also be listed. List must be dated.
 Assessor: Check for current list. Are all categories of numbers included (home, office ...)? Record date. Ensure there is a means for maintaining up to date contact information; e.g. is it updated every three or six months?

Comment [EXW24]: TERSP: Produce list of equipment resource support services.
 Assessor: Verify that a list exists and note the last update.

Comment [I25]: TERSP: Do you outsource, e.g. 150 lb cylinder coffin, vent and burn operations? If so, document the access protocol.
 Assessor: Check for protocol and /or written agreement.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources (cont'd)							
3.2 – Equipment and Materials							
.1	Is there a reliable means of communication between involved parties in the incident?	X		Cellular, satellite, air cards (internet)	X		Viewed laptops with AirCard, Blackberrys
.2	Does the company meet the requirements of the TERSP Standard Essential and Specialty Equipment List?	X		We meet and exceed the minimum equipment list	X		Viewed the equipment meeting the requirements.
.3	Does the list include equipment required to respond to all chemicals, modes of transport and means of containment identified in the Capability Chart?	X		Equipment is available for all chemicals we respond to	X		
.4	Are programs in place for ensuring equipment meets applicable Canadian certification and registration requirements?	X		Where applicable	X		
.5	Does the company engage in initial and ongoing communications with clients regarding unique equipment requirements for their chemicals?	X		We follow up with clients on an as needed basis or yearly	X		Viewed clients signed off document on the equipment requirements.

Comment [g26]: TERSP: Identify equipment and quantities available. Assessor: Check that equipment exists and is in working order. Ask about provisions for working in remote areas.

Comment [I27]: TERSP: Essential equipment must be at the location. Specialty equipment as required for contracted chemical response. Assessor: Check that essential equipment is at the location; verify specialty equipment if contracted for such responses

Comment [EXW28]: TERSP: Ensure you have equipment above and beyond essential for all chemicals, modes of transport and means of containment for which you provide response. Assessor: Check list and inventory against the capability chart.

Comment [EXW29]: TERSP: Examples are CSA; CGSB; CVOR; Transport Canada; provincial transportation, gasoline handling and so on. Prepare procedures and where required maintain records of checks, proof of approval, license and regulations. Assessor: Check records and approvals.

Comment [G30]: TERSP: Primary responsibility is on the client to establish communications. Assessor: Look for evidence of TERSP participation in the communication process.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 3 – Resources (cont'd)							
3.3 – Personnel							
.1	How many response personnel are trained to the TERSP Standard Training Matrix?						
A	TEAP III registered Team Leaders:	X		3 Team Leaders will be registered.	X	S. Christon, J. Stull, S. Croome List included in ISO Manual Reviewed records for all Team Leaders	
B	TEAP III registered team members:	X		3 Team Members will be registered	X	R. Stull, B. French, M. Musclow Reviewed records for all team members	
C	Other Team Leaders: Other team members:			2: M. Musclow, S. Roberts 10: Part-time employees	---	---	Records were not reviewed.
.2	Is there a fit for duty program? _____	X		All new hires required to go through fit for duty, bi-annual follow-ups	X		Viewed documents for employees. Comment: Applies only to full time employees at this time.
.3	Is there post-incident stress management program?	X		Newalta wellness program	X		Viewed Newalta Corporation, Employee Wellness document, revised 2005-02

Comment [I31]: TERSP: A TEAP III registered Team Leader must be current on all requirements in the TERSP Standard Training Matrix.
Assessor: Record the names, all records must be checked and up to date.

Comment [I32]: TERSP: A TEAP III registered team member must be current on all requirements in the TERSP Standard Training Matrix.
Assessor: Record the names, all records must be checked and up to date.

Comment [EXW33]: TERSP: Describe the elements of your fit for duty program and frequency of re-assessments.
Assessor: Review program documentation and make notes on the elements but do not record individual's information.

Comment [I34]: TERSP: Describe the elements of post-incident stress management program.
Assessor: Review program documentation and make notes on the elements.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 4 – Preparedness

4.1 – Training

.1	Is the training program established in accordance with the TERSP Standard Training Matrix?	X		Yes, refer to ISO manual	X		Viewed: ISO Manual with details of specific regulations; Signed attendance sheet. Verbal confirmation: Matrix update underway.
.2	Is training conducted using specialty or unique equipment?	X		Yes, our crews are trained on all specialty equipment	X		Viewed: Documented equivalency process.
.3	Is the training content documented for each module?	X		Yes.	X		Viewed: HF; Class 4 substances; peroxide; On line core training, e.g. confined space
.4	Are training records maintained for Team Leaders and team members for a minimum of three years?	X		Records on file for duration of employment	X		Viewed training records. Verbal confirmation: Update underway.
.5	If you respond to railway mode, is a railway dangerous goods response training course part of your training matrix? If yes, have all TEAP III registered Team Leaders and team members met this requirement?	X		Yes, we attend CN RER courses and also tank car specialist / Advanced specialist training	X		Viewed Team Leader training file.

4.2 –Exercises

.1	Have Team Leaders demonstrated competency for each SOG through training or equivalency granted for a response?	X		Through online training as well as equivalent of training documentation	X		Viewed training matrix. Observation: Matrix needs to be updated.
.2	Is a debrief conducted and documented after each exercise with gaps identified and corrective actions?	X		Full debriefs conducted on all major responses, informal debriefs done on remainder.	X		Viewed 2007-09-27 exercise document.
.3	Is documentation for each exercise and debrief maintained for at least three years?	X		Kept in spill file that is stored for 10 years in archives	X		Observation: Data update required.

Comment [I35]: TERSP: Describe your training program and how it meets or exceeds the TERSP Standard Training Matrix and all regulatory requirements.
Assessor: Review documentation to ensure that all elements of the TERSP Standard Training Matrix and regulatory requirements are covered, note frequency of training.

Comment [G36]: TERSP: See item 3.2.5.
Assessor: Look for evidence of TERSP training for specialty or unique equipment including SOG, PPE, detection equipment and associated instructions.

Comment [EXW37]: TERSP: Ensure that internal training documentation includes objectives, course content, required resources (A/V, props, etc.) and competency assessment for each module.
Proof of external training can be done by ...

Comment [I38]: TERSP: Identify the training such as but not limited to: RAC Understanding Railway Dangerous Goods Response; technician level or tank car specialist from a recognized emergency response training institution such as TTC ...

Comment [I39]: TERSP: The following SOGs should be identified in your training program if the TERSP is expected to perform: Disciplined Approach; Safe Work Guidelines; Liquid Transfer using Liquid Pump; Transfer Using Pressure; Transfer ...

Comment [I40]: TERSP: Maintain records of any corrective action required and taken.
Assessor: Review at least two corrective actions that have been implemented.

Comment [I41]: TERSP: Exercise and debrief records should be kept for at least three years.
Assessor: Check for an exercise/debrief record from two years ago.

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QUESTION	TERSP		TERS P COMMENT	ASSESSED		ASSESSOR COMMENT
	YES	NO		YES	NO	

Part 4 – Preparedness (cont'd)							
4.3 – Equipment Maintenance							
.1	Is a program established for equipment inspection, maintenance and testing?	X		Per ISO program	X		Viewed ISO Manual Section 4; the log book. Verbal confirmation: 2009 project will utilize software program to identify ongoing preventative maintenance.
.2	Are records kept of inspection, testing and maintenance for at least three years for:						
A	TERSP Essential and Specialty Equipment List, where applicable?	X			X		Viewed capping kits, peroxide, LPG and NH ₃ equipment
B	Transportation equipment?	X		Vehicle maintenance conducted through Transportation group, records maintained by them.	X		Viewed all vehicles current on safety inspection.

Part 5 – Hazardous Waste and Hazardous Recyclable							
.1	Does the TERSP have a permit or certificate to:						
A	Transport hazardous waste and/or hazardous recyclable materials?	X		C of A A 8240 (ER) and A821056 (Transport Group)	X		Viewed C of A's
B	Receive to dispose or recycle hazardous waste and/or hazardous recyclable materials?	X		7 licensed receiving sites in Ontario (Newalta owned)	X		Viewed list.
.2	Are any of the above performed by a subcontractor?	X		Subcontracted transport and disposal if required	X		Comment: Only if necessary

Comment [EXW42]: TERSP: Show evidence of an equipment testing and maintenance program that is in accord with manufacturer recommendations or regulatory requirements. Suggest a matrix be established to demonstrate compliance. Assessor: Verify that program exists and is current (matrix, software, etc.); ask how often a calibration test is supposed to be done.

Comment [I43]: TERSP: Maintain test, inspection and maintenance records that are relevant to materials on the *Essential and Specialty Equipment List*; e.g. instrumentation such detectors and ohm meters, SCBA, Level A suits, transfer ...

Comment [EXW44]: TERSP: Have test, inspection and maintenance records for vehicles used to transport equipment and manpower to incident scenes. Assessor: Check for records of safety inspection and environmental emissions controls, such as annual brake and tire ...

Comment [I45]: TERSP: Specify class of hazardous waste and/or hazardous recyclable materials that the permit/certificate covers. Assessor: Check the permit/certificate for currency, note the certificate number and expiry date in the assessor comment box.

Comment [I46]: TERSP: Specify class of hazardous waste and/or hazardous recyclable materials that the permit/certificate covers. Assessor: Check the permit/certificate for currency, note in the assessor comment box the certificate number and expiry date.

Comment [EXW47]: TERSP: Identify the subcontractor(s) and for what class of hazardous waste and/or hazardous recyclable materials. Assessor: Check if there is reference in the TERSP written protocol and a written agreement. Note in the assessor comment ...

Transportation Emergency Response Service Provider

Part 6 – Marine Chemical Emergency Response *(optional and not part of TERSP Assessment)*

Note: This section should be completed by those TERSPs that provide or wish to provide emergency response services in the marine mode specifically to vessels carrying or using hazardous materials (hazardous and noxious substances or “HNS”). Such response may be provided to bulk vessels, container vessels, barges, ferries, etc. while in berth, alongside, at sea or in transit

		Yes	No	TERSP Comment			
.1	Does your company provide emergency response to marine HNS incidents in:	X		Minimal capabilities flat bottom boats with 25 HP motors: 1 in Hamilton, 1 in Sudbury			
	(a) deep sea operations?		X				
	(b) coastal operations?	X					
	(b) in port or while loading or unloading?	X					
.2	What marine geographic areas do you cover?			Ontario, inland lakes, rivers, and costal waters of great lakes. Also subcontract to ECRC if beyond our capability			
.3	Do you have specialized documented procedures for marine HNS emergency response?	X					
.4	Do you have boat(s) or other means for accessing vessels not at berth?	X		2 flat bottom boats with motors			

Comment [I48]: TERSP: This is an optional part which you are free to complete or ignore. There will be no assessment provided for this section. Assessor: Do not check or question any information provided here.

Transportation Emergency Response Service Provider

Part 7 – Community Involvement and Sustainability *(optional and not part of TERSP Assessment)*

		Yes	No	TERSP Comment			
.1	This question has been removed.						
.2	Do you participate in TransCAER® outreach events? If yes, how? Provide list of dates and activities for the past two years.	X					
.3	Do you belong and participate in a trade association such as CERCA, CCPA, CACD, RAC and/or other (describe other)? Describe your involvement.	X		Membership in RAC, CACD and CERCA			
.4	Do you belong or contribute to local community enhancement program? If so, describe. Do not include donations to local hockey team sweater purchase fund or the like.	X		Newalta actively supports the Heritage Green Trust (locally) with donations in excess of \$2M. Elsewhere Newalta supports many community programs			
.5	Do you have an environmental management system in place? If so, describe. Examples are vehicle emissions reduction, idling program, office paper recycling, controlling ER activity emissions such as dry connects, purge techniques, controlling run off...	X		ISO 14001.			

Comment [149]: TERSP: This is an optional part which you are free to complete or ignore. There will be no assessment provided for this section. Assessor: Do not check or question any information provided here.

**Transportation Emergency Response Service Provider Standard -
TERSP Emergency Response or Exercise Table (previous 12 months only)**

TDG Class	Shipping Name	Date of last response	Team Leader, last response	Date of last exercise	Team Leader(s), last exercise	Activity performed during exercise or response	Assessor
							• Documentation reviewed?
1							
2.1	LPG	2008-03-06	S. Christon			3 T/C's –derailment ,flaring	
2.2	R152			2008-01-23	S. Christon, J. Stull, S. Croome	Training from Dupont - classroom only	
2.3	Anhydrous Ammonia	2008-05-06	S. Christon			T/C – derailment, inspection	
	Anhydrous Ammonia	2007-08-29	S. Christon			T/C - Transfer ammonia	
3	Fuel Oil	2008-08-10	S. Christon			4 T/C - derailment, transfer and remediation	
	Gasoline Slop	2008-08-26	S. Christon			T/T - B-train, transfer and remediation	Viewed incident report
4.1							
4.2							
4.3	UN3207			2008-01-04	S. Christon, S. Croome, J. Stull	Training on response to IM tanks of material – classroom only	
5.1	Sodium Nitrite	2008-04-28	J. Stull			Clean up spill of powder in van trailer	
5.1	Hydrogen Peroxide			2008-06	S. Christon, S. Croome, J. Stull	Hydrogen Peroxide hands on training (tank car) including live transfer (both Tank Car to Tank Car and Tank car to Intermodal Tank)	
5.2	Organic Peroxides			2007-03-14	S. Christon, J. Stull	Training provided by Degussa – classroom only	
6.1	Phenol			2008-12-11	S. Christon	T/C - Training Arklin North Bay – mock	

Comment [I50]: TERSP: Identify the activities performed during the response or exercise with product or simulated products, for example: plugging, over pack, transfer, capping, flaring/venting,

Comment [I51]: TERSP: Enter data from the previous year in the table; an actual response that has been documented and debriefed could fulfil the exercise requirement. Remediation work does not qualify.
Assessor: Check the table data entries against *Capability Chart* and that the data is from the previous year, note discrepancies.

**Transportation Emergency Response Service Provider Standard -
TERSP Emergency Response or Exercise Table (previous 12 months only)**

						exercise	
6.2							
7	Uranium Hexafluoride and LSA's			2008-04-01	S. Christon, J. Stull, S. Croome	Training on UF6 and LSAs provided by Cameco – classroom only	
8	Hydrochloric Acid	2008-10-12	J. Stull			Transfer facility tank, remediation	Viewed incident report
	Sulphuric acid	2008-09-26	J. Stull			Transfer facility tank, remediation	Viewed incident report
9	Dry Ice	2007-12-07	J. Stull			Remove containers of dry ice from aircraft.	
Other							

Date table data entered (month and year): November 2008